

RT-16011/9/2019-T
Government of India
Ministry of Road Transport & Highways
(Transport Section)

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03 August, 2022

To,

The Chief Secretaries of all State Governments/Union Territories

Subject : Motor Vehicle Aggregator Guidelines, 2020

Sir,

I am directed to refer to this Ministry's letter of even number dated 27th November, 2020 on the subject mentioned above.

Para 5(2) of the above guidelines is amended by adding the following para :

“Para 5(2)(k) : Training program on sensitization towards people with disabilities, their specific needs and the nature of assistance they may require during provision of services.”

This issues with the approval of the Competent Authority.

Yours faithfully,



(Paresh Kumar Goel)
Director(Transport)
Tel.No. 01123351967

Copy to :

1. Principal Secretary/Secretary(Transport) of all State Governments and UTs for information and necessary action.
2. Technical Director ,NIC , MoRTH for uploading on the website of the Ministry